

Gilat's Quality, Environmental, and Information Security Policy

Gilat recognizes the value of a consistent and uncompromising level of quality of our products and services, while making all efforts to meet and exceed the requirements and expectations of our customers.

We attach great importance to the formulation and observance of an environmental approach with the purpose of minimizing the impact of our products and services on the environment.

We are committed to:

- Continually improve our organizational processes to meet all requirements including those of customers, standards, legal, regulations and any other relevant requirements.
- Set and regularly monitor objectives and targets to meet our commitments.
- Develop appropriate tools for data collection and detection of nonconformities, and take corrective action whenever required.
- Define and monitor the risks and opportunities that can affect conformity of products and environmental influence.
- Minimize negative environmental impact by including life cycle considerations in product design, use, and disposal.
- Communicate our policies to all employees and train them to assimilate quality and environmental culture to constantly improve the quality of products and services, raise environmental awareness, and achieve our aims.
- Commend and rate highly company workers who make significant contributions to quality and the environment and to the improvement of processes, products, and services.
- Suppliers and subcontractors are regarded as an integral part of Gilat's quality system. Therefore, active interfaces and suitable work processes will be specified between the parties. We will also encourage the use of environmental management systems by suppliers and subcontractors.
- With the aim of improving the service provided by the company, the management will ensure the collection of customers' feedback to identify areas for improvement.
- Cooperate with interested bodies (government and municipal agencies, customers, neighbors, etc.) to meet their requirements.
- Prevent pollution, reduce waste and consumption of resources (materials, fuel, water, and energy), and encourage re-use and re-cycling as much as possible instead of producing waste.
- We are committed to developing security measures to ensure that information and data are protected against a variety of threats such as sabotage, unauthorized disclosure, fraud, service interruption, misuse, and natural disaster.
- We are committed to providing Gilat with directions and support for information and data security in line with the business requirements and relevant laws and regulations.
- We are committed to Gilat's organizational culture regarding the flow of information, which calls for usability and transparency.

Gilad Landsberg

COO Delivery & Operation

November, 2023